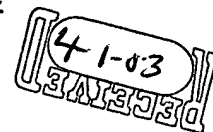


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Group Art Unit: 2645
Examiner: Gauthier, Gerald



April 1, 2003

Official

Confirmation No. 7100
Serial No. 09/164,807
Filed: 10/01/1998
Inventor's: William D. Castagna
Title: METHOD FOR CUSTOMIZING INFORMATION FOR
INTERACTING WITH A VOICE MAIL SYSTEM
Attorney File No.: 33318/WWW/D2

Box Non-Fee Amendment
Assistant Commissioner for Patents
Washington, D.C. 20231

FIRST AMENDMENT AFTER RCE

Dear Sir,

This is responsive to the Advisory Action continuing the final rejection dated January 2, 2003, rejecting all claims.

If an extension of time is required, please consider this a request therefore. If any additional fees are required, charge Deposit Account No. 19-3790.

This AMENDMENT is submitted in the newly proposed format, to become mandated in July of this year. Please advise if the format is not in keeping with the proposed new requirements. "Original" claims are not reproduced and it is asserted that they be continued as originally filed without any changes.